

AFTER CLOSING

The other keys to your new home

A door key, an app login and a monitoring account are three different things. Check who controls each before buying replacement equipment.

☐ **Identify what stays with the home**

List the model of each lock, camera, doorbell and alarm panel. Confirm what was included in the sale. Keep manuals and provider support details together.

Next action / person to ask

☐ **Set up devices in your own account**

Follow the exact brand's ownership-transfer instructions. Use your own account. Ask the departing owner to release devices when the provider requires it; do not share their password.

Next action / person to ask

☐ **Review every way someone can get in**

Check physical keys, keypad codes, app members and connected services. Use the model's instructions to remove access you no longer authorize. Test your own entry method before relying on it.

Next action / person to ask

☐ **Confirm what is actually active**

Ask the provider to confirm the correct address, account holder, monitoring status and recording plan. Arrange the provider's approved test process; a working siren alone does not confirm monitored service.

Next action / person to ask

Keep this worksheet private.

Do not enter passwords, access codes, account numbers or your street address. Use it to record next actions, then keep sensitive details in your own secure records.

THE DETAILS THAT CHANGE THE ANSWER

One reset rule does not fit every device.

These examples explain why the exact model and account matter. Follow the provider's current instructions for your device.

Ring: device ownership is separate from a subscription

Canceling a Ring subscription or deleting the app does not release device ownership. Use Ring's in-app transfer process. A transfer request is not the same as a completed transfer.

[Ring ownership-transfer instructions](#)

Google Nest: the setup app changes the process

Google gives different instructions for cameras set up in Google Home and those set up in the Nest app. For some Nest-app cameras, a prior owner's video history can delay setup. Check the linked guide.

[Google: camera connected to another account](#)

Schlage: find the model before changing codes

Schlage provides model-specific instructions for deleting default codes. A factory reset can restore those default codes. Do not assume that resetting a lock completes the access handover.

[Schlage: removing default codes](#)

Before comparing replacement quotes

Ask each provider about the same devices and functions. Separate equipment, installation, monitoring and camera recording. Confirm ongoing charges and any required commitment in writing.

Device or function I need

Question for the provider

Testing note: for monitored alarms, follow your provider's test-mode instructions and confirm monitoring resumes afterward. See an [ADT Smart Home example](#). This worksheet is buying guidance, not a certification that a system works.

Compare your next steps: securitycompasshq.com/best/new-homeowners