

# Compare your Vivint offer

Check what changes before accepting a lower service rate.

Use your agreement and the written offer. Type Unknown where details are missing.

Fill in a PDF viewer and save a copy. Viewer features vary.

|                                                           | CURRENT AGREEMENT    | PROPOSED OFFER       |
|-----------------------------------------------------------|----------------------|----------------------|
| 1 Service price and dates                                 |                      |                      |
| Monthly service rate                                      | <input type="text"/> | <input type="text"/> |
| Starts / discount ends                                    | <input type="text"/> | <input type="text"/> |
| Rate after any discount                                   | <input type="text"/> | <input type="text"/> |
| 2 Service commitment                                      |                      |                      |
| Term start / end                                          | <input type="text"/> | <input type="text"/> |
| Notice / cancellation charges                             | <input type="text"/> | <input type="text"/> |
| 3 Features you keep                                       |                      |                      |
| Monitoring, app controls, recording, devices and routines | <input type="text"/> | <input type="text"/> |
| 4 Equipment and other charges                             |                      |                      |
| Equipment payment / remaining balance                     | <input type="text"/> | <input type="text"/> |
| Required purchases / one-time costs / taxes / fees        | <input type="text"/> | <input type="text"/> |
| 5 Written confirmation                                    |                      |                      |
| Offer saved / reference                                   | <input type="text"/> | <input type="text"/> |
| Effective date / unanswered questions                     | <input type="text"/> | <input type="text"/> |

Compare the same period and include any later rate. Keep financing separate: a service discount does not establish a change to your equipment agreement.

[Open the guide and five-point offer check](#)

Keep a copy with your agreement and written offer.